



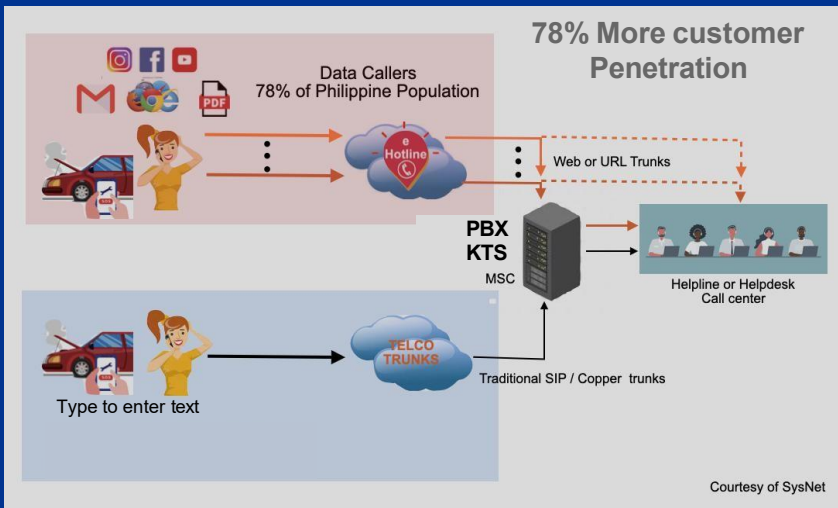
URL Trunk Service

Virtual Trunk service for your PBX & Telephone networks

Internet Voice Trunk | For PBX, KTS & Telephone | Easy to Install | Virtually available anywhere

eLine Trunks is an alternative voice trunk solution that is cost-effective, easy to deploy, and requires low maintenance. It utilizes the internet as its access medium, replacing traditional copper lines. Callers can use a secure web browser to make calls, accessible from most mobile devices by simply scanning a QR code or entering the URL directly into their browser. This solution is more affordable than traditional trunks and offers significantly better accessibility for customers. It is ideal for inbound call centers and businesses that require reliable voice engagement with their customers.

eLine Trunks VS Trunk Lines

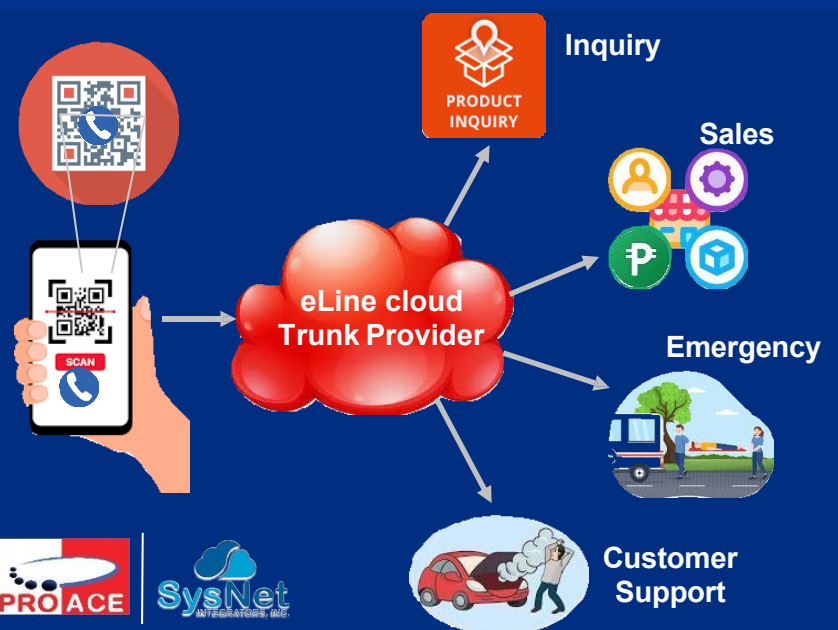


GUI-Based Calling: Offers a more direct and engaging way to access the telephone system by simply scanning a QR code within a service area. An interactive map with call buttons guides and routes the caller instantly to the desired destination phone.

No dialing required. Easily connect to any service desk seamlessly through your mobile browser or by scanning a QR code, eliminating the need to dial a phone number.

Simple to Install: Streamline the deployment of your inbound telephony infrastructure with an efficient and cost-effective solution. Eliminate the need for costly ACDs, PABXs, extensive cabling, terminations, and associated maintenance expenses.

Applications



CLI & Location Information: First-time users have the option to register, enabling caller identity validation via OTP. GPS tracking enhances the user experience by accurately determining user locations. Additionally, location data can be utilized to enforce access restrictions, allowing certain services to be available only in designated areas.

Built-in Call Queueing: The cloud-based solution features an integrated call queueing algorithm designed to efficiently manage multiple inbound calls when available agents are unable to handle and answer them promptly.

Bring Your Own Device (BYOD): Guests can utilize their personal devices to make calls over local Wi-Fi without the need to install any mobile applications. A telephone directory map is accessible via QR code, allowing guests and customers to easily connect to specific service destinations.

